Attention to Chief Executive Officer (CEO) / Director General/ Senior Official

Dear Madame/Sir,

It is my honour to inform you that the Secretariat of the International Atomic Energy Agency (IAEA) is in the process of conducting a formal global survey of all operating nuclear power plants (NPPs). The focus of the survey will be to assess the current situation in the nuclear power industry with regard to knowledge management practices at NPPs and to better understand their impact on plant operations and maintenance. The results of the survey will also provide useful benchmark data for NPP operators to better understand knowledge management in their organizations.

We are formally requesting that all Member States participate in this important undertaking. It is our hope that each Member State will ensure that all operating NPPs within its jurisdiction participate. We kindly ask that each Member State, through its appropriate official national channels, formally ask all of its NPPs to complete the survey (downloaded from IAEA website at: http://www.iaea.org/inisnk/m/nkm/global_NPP_Survey.html) and send their response directly to the IAEA. We believe that there will be very real benefits from this study.

All data collected through the survey will be treated with strict confidence. No individual station responses will be reported and only aggregate findings will be published. Survey responses may be submitted anonymously without identifying the respondent or the individual NPP. Each participating NPP may request an official IAEA report summarizing the study findings.

The research data and findings gathered from this survey will be useful for the IAEA and Member States to better understand the importance of nuclear knowledge management in NPPs. Member States are asked to distribute the survey through appropriate national channels to all NPP organizations with a request to complete and return their surveys directly to the IAEA by 20 August 2010 if possible.

The IAEA hopes that you will see the importance of this initiative and asks for your support in carrying it out.


Sincerely,

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